



## F.A.Q's ABH 6800Q Quiet Latch

- 1. Why did ABH Develop a Quiet Hospital Latch?**
  - a. We received many requests over the past few years to develop a quiet product, as Quiet Initiatives are becoming more prevalent we sought out to come up with a product that actually provided a ZERO NOISE product rather than a product that was marketed as less noise. The 6800Q was the result.
  
- 2. What does ABH mean by Ambient Noise Level?**
  - a. Ambient noise level is the background sound pressure level at a given location, normally specified as a reference level to study a new intrusive sound source.
  
- 3. What is the ABH definition of "Quiet Certified"?**
  - a. ABH Independently Tested (6) different manufacturer's hospital latches. When a room is operating the Ambient Noise Level from the tests we took was about (44.172) decibels. When the (5) different STANDARD hospital latches were tested the average noise gain was about (34.7) decibels. All of the ABH Units must pass our test of (0-1) decibels gained to be "Quiet Certified" by ABH.
  
- 4. What were the test results with the ABH 6800Q Quiet Hospital Latch?**
  - a. (.01) Decibels of Gained Noise, the quiet latch was almost completely silent
  
- 5. What is HCAHPS?**
  - a. The HCAHPS Survey is the first national, standardized, publicly reported survey of patients' perspectives of hospital care. HCAHPS\* (pronounced "H-Caps"), also known as the CAHPS Hospital Survey, is a 32-item survey instrument and data collection methodology for measuring patients perceptions of their hospital experience.
  - b. [www.hcahpsonline.org/executive\\_insight/default.aspx](http://www.hcahpsonline.org/executive_insight/default.aspx)
  
- 6. What hospitals has the 6800Q been used at?**
  - a. Contact [abhinfo@abhmfg.com](mailto:abhinfo@abhmfg.com) for additional information from a customer service representative
  
- 7. How long has ABH been in business?**
  - a. ABH has been manufacturing door hardware since 1990; in 2015 we will have been in business for twenty-five years with seventeen different product lines.
  
- 8. How many different types of Hospital Latches does ABH make?**
  - a. (43) different types of hospital latches
  
- 9. Where can I get a sample of a ABH 6800Q Quiet Hospital Latch?**
  - a. Contact [abhinfo@abhmfg.com](mailto:abhinfo@abhmfg.com) for a local distributor in your area.

Celebrating 25 Years – 1990 – 2015